



2018-2019

# GALVIN'S CHANCE

Training and Jobs for Young People



[galvinschance.co.uk](http://galvinschance.co.uk)



GALVIN of  
WINDOWS  
RESTAURANT & BAR

THE  
Springboard  
CHARITY





## Galvin's Chance - at a glance

Each group we work with is made up of incredible, talented young people who deserve a second chance.

**425** young people have attended our recruitment days and selection interviews

**15-24** young people enroll on Galvin's Chance each year

**72%** of candidates are male, **28%** are female

**86%** completed pre-employment training

**88%** of these candidates completed a work placement with one of our employer partners

**64%** of these candidates were offered employment as a result of their successful placement, while **80%** in total secured employment as a result of the programme

**42%** are still employed with the same employer after 6 months, a useful measure of the longer term impact of the programme

Referrals are from Probation, Job Centre Plus outlets and various London projects and charities working on issues such as youth homelessness

Thank you for your support.





## ABOUT GALVIN'S CHANCE

### New beginnings for young people

Galvin's Chance offers young people industry-led training and opportunities for a front of house career in some of the most prestigious hotels, restaurants and food service management organisations. The programme seeks to predominantly target those at risk of crime and offer them a real alternative.

Our proven model engages young people to acquire the skills that they need for sustainable employment and the chance to gain qualifications to build their careers, with ongoing mentoring support available.

Initiated by Chris Galvin, Chef Patron and Fred Sirieix, General Manager of Galvin at Windows in 2009, the programme targets young people aged 18-24 who are at risk from gang culture. The programme helps those facing various barriers who are not in education or employment.

Our vision is to change and improve lives and enable Galvin's Chance young people to inspire those around them.

*Kamal: "Most people, if they saw your application, they would probably put it in the bin, or wouldn't call you back. Galvin's Chance was different. They spoke to me and got to know me.*

*For someone with no experience of hospitality, to come in and work in these amazing restaurants is such a great opportunity. It's been a massive life-changer for me - just being accepted."*





## GALVIN'S CHANCE FOUNDERS

### Chris and Jeff Galvin

We are passionate about the hospitality industry and believe it is a truly amazing sector - exciting, diverse and constantly evolving – one that offers young people a real opportunity to develop a career and learn life skills, whilst enhancing our guests' experience as a result.

Galvin's Chance gives us an opportunity to directly participate in a transformative process for young people who need a second chance. We are now in the tenth year of the programme, which is fantastic. Rallying other prestigious employers within the industry to lend their enthusiasm, skills and dedication, we are able as an industry to enable, encourage and mentor young people into our sector.

We hope that you will join us in providing your support, where possible, for this worthy initiative. Thanks to your interest and involvement, we can work together to transform the lives of unemployed young people by providing stable careers in the hospitality sector and help more young people fulfil their potential and change their lives for the better.



CHRIS GALVIN  
Chef Patron

JEFF GALVIN  
Chef Patron





## Fred Sirieix

I am excited to be part of Galvin's Chance and privileged to have been one of its co-founders ten years ago.



Working in partnership with the DM Thomas Foundation for Young People, we established a programme inviting a number of recognised top hotels, bars and restaurants to offer placements leading to paid work in front-of-house, guest-facing roles, supported by a programme of pre-employment training, mentoring and support via our charity partners.

FRED SIRIEIX  
General Manager  
Galvin at Windows

A key feature of the programme is the innovative voluntary fundraising led by the sector that enables Galvin's Chance to happen.

I have been delighted to meet and work with some fantastic, enthusiastic young people, who simply needed a chance. As the needs facing young people for employment continue to challenge our society, I hope that Galvin's Chance continues to contribute to the solution.

Thank you for your support.

*Azram: "I enjoy what I am doing, I like competing to see if I can work the fastest. Although I still need to learn more I know I have been given an amazing opportunity here at the Intercontinental, so I don't want to let myself or anyone else down."*





# THANK YOU

Galvin's Chance is an initiative of:



Founder Partner:



In partnership with:



Supported with referrals from:



Many thanks to employers, training and service providers who have offered opportunities for young people through Galvin's Chance.

**Employer partners:**

- Ace Hotel
- Apex Hotels
- BaxterStorey
- The Capital Hotel Mayfair
- The Cavendish
- Citizen M
- Compass - BT Tower
- The Dorchester
- Duck and Waffle
- Flemings Hotel
- Harrods
- Hawksmoor
- Hilton
- Hyatt Regency London
- The Churchill
- Galvin Restaurants
- The Goring
- Intercontinental Hotels
- Group
- The Lansdowne Club
- Marriott Hotels
- Park Plaza
- Premier Inn

- The Royal Automobile Club
- Royal Cavalry and Guards
- Royal Lancaster
- Stoke House

**Training Support:**

- ACT Clean
- Shaker UK
- Wine & Spirit Education
- Trust

To find out more about becoming a programme supporter or employer partner, please contact [galvinschance@dmfyp.org](mailto:galvinschance@dmfyp.org)



## Aaron

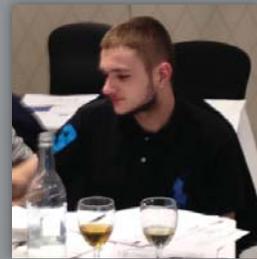
Before joining Galvin's Chance, Aaron was involved with the wrong crowd and said ***"if I continued on the same path it would not end well"***. Aaron successfully completed the training and work placement and has now secured a job at Park Plaza in the meetings and events team. Aaron says that he would like to be a manager one day. He said:



***"Galvin's Chance has helped me secure this job and I've become confident with new skills. It has made me turn my life around and realise there's more to life than what I was doing before...I would recommend to anyone like me to join the Galvin's Chance programme because you are provided with full support. You'll feel like a new person during the programme, as there are lots of new skills you can learn. If you put your mind to it and work hard, you can secure a full time job and build a new life."***

## Jack

Jack was 19 years old when he was told about Galvin's Chance from his case worker at Insight. He had previously worked in a hairdressers but had been unemployed for a while and wanted to gain experience and learn new skills to find employment in a new sector. Jack has a diagnosis of ADHD and finds it hard to be in a classroom situation, but he said that he actually improved in terms of his self-control since starting Galvin's Chance, managing to remain focussed with all the different styles of learning and practical visits. After the course, Jack was employed at Radisson Hotel in Bloomsbury as a banqueting waiter and is a hit with his manager who said:



***"Jack is very keen, and very reliable. Never one to say no, and a great team player. He is definitely a great addition to our team."***





## WHAT'S INVOLVED?



### Stage 1: Interview day

Following a referral process, selected individuals are invited to a pre-screening interview day at a central London location, where they have the opportunity to be interviewed by prospective employers.

Please see the back of the brochure for how to apply.

### Stage 2: Pre-employment training

Galvin's Chance candidates undertake an intensive pre-employment training programme over 2-3 weeks. Participants visit prospective employers, undertake practical training sessions with accredited certificates, such as with the Wine & Spirit Education Trust, and develop key employability skills, all with the aim of improving their confidence levels when they embark on placements in the industry.





## Stage 3: Two-week placement and work trial

This is a crucial element of Galvin's Chance, where our employer partners provide a supported front-of-house opportunity for up to two weeks to our candidate.

This unpaid work placement is an opportunity for individuals to undertake a role within a renowned hospitality establishment, which could include a hotel, restaurant or the food service management sector. If successful, the candidate will be offered an interview with the chance to secure an ongoing, paid role.

During this period our candidates attend a catch up session with their peers as an opportunity to do discuss what they have learned and to highlight any issues or areas for extra support.



## Stage 4: Sustainable employment

All young people who secure permanent employment through Galvin's Chance will have the opportunity to gain further qualifications with their employers and supported by the programme.

## Our ongoing commitment

Galvin's Chance will work with both the employer and young person to create a sustainable employment opportunity within the hospitality sector - with a priority focus on service roles - and offer ongoing skills development, employment and mentoring support for up to six months. Candidates also have the opportunity to connect with professional industry mentors.



Galvin's Chance alumni also have an opportunity to engage in peer mentoring, help new candidates on the programme, to speak at events and be involved in voluntary fundraising events and campaigns that support Galvin's Chance.





## BENEFITS OF THE PROGRAMME

### Benefits for candidates

Galvin's Chance helps participants flourish in the hospitality sector by providing them with a range of experiences and life skills, as well as creating a network of support and contacts. The programme enables them to better their prospects and embark on a fulfilling career path. Benefits include:

- Industry taster experiences across high profile establishments during the training programme
- Participating in a recognised pre-employment training programme, which includes World Host Customer Service
- Work placements with established employers
- Candidates completing the training and work placement will have a guaranteed interview
- One-to-one careers guidance and advice
- Proven route to employment
- Chance to work towards accredited qualifications in hospitality
- Support from Galvin's Chance programme mentors throughout the training, placement and employment stages
- Travel costs covered throughout training and placement stages
- Ongoing opportunities to be peer mentors and ambassadors for Galvin's Chance.





## Benefits for employers

Employers supporting Galvin's Chance are helping to alleviate unemployment in the local community while gaining access to the next generation of employees. Benefits include:



- Access to a talented, energetic pool of young people in your community
- The chance to change someone's life with a positive, alternative direction
- Enhance existing recruitment channels
- Increase brand exposure among young people
- Support from a dedicated Programme Manager during placement and employment
- Join a distinctive group of hospitality employers offering places in the programme.

*"Galvin's Chance offers a win-win solution for young people seeking a genuine, life-changing opportunity to work together with employers like us seeking committed talent for our establishments."*

*We are proud and privileged to have offered young people placements and jobs since the programme began in 2009. We are also delighted to be on the steering committee for Galvin's Chance and have seen it grow and develop since it began. Through our involvement we have met and worked with some great people and I highly recommend the programme to other potential employers, donors and supporters".*

Debra Baker, Royal Automobile Club





## Jay

Jay, who was 23 when he joined the programme, needed help after leaving prison. He wanted to steer clear of negative influences and as a proud person felt that he wanted to be able to earn a decent wage and be independent.

Through Galvin's Chance, Jay immediately met with all kinds of professional people who could advise and help him. Jay was always on time and engaged in the process. He really impressed the managers at Citizen M, a hotel in Southwark, who offered him a role there in front of house service. He has fitted in well with the diverse team of international employees.



Jay: *"I feel as if I have developed my skills and I am now more confident in myself. I am now in full time employment at Citizen M and I am learning new things every day. When I've made it I won't forget what this course has done for me."*



## Ben

At 22 Ben was referred to Galvin's Chance from the Job Centre Plus and was in a desperate situation as he was about to become homeless and was being evicted from his hostel. Ben had not held down a job for any length of time and was identified as being 'at risk'.

Ben interviewed for Galvin's Chance as he had an interest and passion for food and was looking for structure and direction. Ben impressed employers at a site visit to The Lansdowne Club and was offered a two week trial, which led directly to employment. He now works full time at the Club as a commis waiter in the Dining Room.





## PROGRAMME PARTNERS



DM Thomas Foundaton for Young People seeks to transform young lives, by supporting disadvantaged children and young people in the areas of health and education. By providing equipment, training and opportunities, the Foundation works to improve access to and the quality of education and care.

[dmthomasfoundation.org](http://dmthomasfoundation.org)



The Springboard Charity supports young, unemployed, economically inactive individuals and other job seekers into worthwhile employment and vibrant careers in hospitality, leisure and tourism. Springboard provides comprehensive support to people at risk and who face barriers to entering the job market, to help them better their prospects in life and attain economic wellbeing, by guiding them into sustainable employment and fruitful careers in hospitality, leisure and tourism.

[charity.springboard.uk.net](http://charity.springboard.uk.net)

*“Galvin’s Chance is one of the best programmes I’ve worked on for young people in this age group. It is a life changing opportunity to many of the young people we refer.”*

Rahamatt ‘Wayne’ Lewis, Employer  
Engagement Account Lead,  
London Community Rehabilitation Co.





## FUNDRAISING FOR GALVIN'S CHANCE

Galvin's Chance relies on voluntary donations and generous sponsorship by individuals and companies. To help gather support and raise funds, a number of events take place annually, including dinners, auctions and special campaigns.

### Mayfair Power & Tower Race

This race with a difference is an exclusive fundraiser for Galvin's Chance. The event has become an exciting fixture in the London racing calendar.

Intrepid individuals run 5km through Hyde Park, pass through the subway under Park Lane and charge into the iconic London Hilton on Park Lane. Participants then take on the tough challenge to power up the 28 storeys to the respite of Galvin at Windows and the welcome sight of the finish line.

[galvinschance.co.uk/fundraise](http://galvinschance.co.uk/fundraise)



It costs approximately £1,700 to recruit, train, place and support a young person on the Galvin's Chance programme.

If you would like to help a young person to transform their life and open up a world of opportunity, please contact us today or make a donation via our website. Thank you.





## Chocs for Chance

An online auction to make a difference, Chocs for Chance invites top chefs and chocolatiers to create bespoke Valentine chocolates, which are then auctioned to raise funds for Galvin's Chance.



Raymond Blanc OBE, Michel Roux Jr, Marcus Wareing and Paul A. Young are just a few of the famous figures who have taken part.

[chocsforchance.org](http://chocsforchance.org)



### Naomi

Naomi was 19 when she was referred from North Kensington Jobcentre. At her initial interview, the first interview she had been offered, she said that she wanted to set a good example to her younger brothers by having a job and not getting into trouble. *"I had given up applying and just thought I would be on benefits forever."*

The change in Naomi after a few weeks was amazing; she did her placement at the ITV studios as a hospitality assistant for the Baxter Storey contract and now works at St Paul's School as a General Assistant, employed by Holroyd Howe. Naomi is now more self-assured and says the most important thing she got from the programme was *"becoming confident in standing up and talking in front of people."* Naomi was encouraged by getting such positive feedback from her employer on the placement and this ensured that she was ready go on to paid employment.

Naomi said: *"It's so good not to be signing on anymore. I am just so pleased I've got a job and I like the people I work with; there's a good banter and we have a laugh as well as working hard."*





Are you interested in offering a work placement and hiring a talented young person? Or want to join the course and gain employment? Or want to get involved in our fundraising and events that support Galvin's Chance?

Please contact:



T: 0207 605 7671

E: [galvinschance@dmtfyp.org](mailto:galvinschance@dmtfyp.org)

[galvinschance.co.uk](http://galvinschance.co.uk)

Galvin's Chance is an initiative of DM Thomas Foundation for Young People, registered charity number 1084220 (England & Wales) and SC038995 (Scotland)

Follow us on Twitter @GalvinsChance and Facebook

